

Please read these Terms and Conditions carefully before purchasing a ticket. By purchasing a ticket for an event presented by PYT Fairfield, you agree to be bound by these Terms and Conditions.

1. These Terms and Conditions relate both to sale of tickets and attendance at events. The venue may have further terms and conditions for entry to the performance(s). Terms and Conditions may be subject to change at any time; any changes will be made available through various channels, including PYT Fairfield and venue websites. Any variations made to these Terms and Conditions will apply only to ticket purchases made after these alterations to the Terms and Conditions have been applied.
2. Ticket purchases made through Humanitix are subject to a non-refundable booking fee.
3. Refunds are payable in accordance with the [Live Performance Australia Ticketing Code of Practice](#). In general terms a refund is only available in the instances of a canceled, rescheduled or significantly relocated performance, or to the extent otherwise required under Australian Consumer Law. Exchanges to alternate performances or the replacement of lost, stolen or missing tickets are at the discretion of PYT Fairfield the venue, or the ticketing agent, and fees may apply. General Admission tickets, where no designated seating is applied, will not be replaced if lost or stolen.
4. Neither PYT Fairfield, the venue, or the ticketing agent shall be liable for any ancillary costs associated with the cancellation of a scheduled event, including but not limited to travel and accommodation costs. In the event of a canceled event, PYT Fairfield shall use all reasonable endeavors to contact the original ticket purchaser in a timely manner to inform the purchaser of cancellation procedures.
5. The right of admission to an event is reserved by PYT Fairfield or venue management. Ticket holders may be removed from the venue should their behavior adversely impact the enjoyment of the event for other attendees, or if they are intoxicated, under the influence of illicit drugs or inappropriately attired.
6. Unless explicitly stated by PYT Fairfield and/or the venue, the use of cameras, video and audio recording devices, including mobile phones, personal electronic devices and selfie sticks, is not permitted. Use of these devices may breach copyright regulations and venue staff may enforce this condition through the removal of infringing ticket holders.
7. All children aged 18 and under must be accompanied by a responsible adult at all times. Children under the age of 2 may be allowed entry into an event and are permitted to sit

on the lap of a responsible adult. This policy can vary at the discretion of PYT Fairfield as some performances may be deemed unsuitable. Please check the information on the event page when booking, as age restrictions may apply.

8. Latecomers may not be admitted until a suitable break in the performance, and occasionally not until interval or for the duration of the performance. Please check event details carefully to avoid disappointment. Refunds are not available to ticket holders who miss part or all of an event due to lock-out restrictions.
9. Tickets may not, without the prior consent of PYT Fairfield, be resold or offered for sale for commercial purposes or at a premium above the initial ticket price. PYT Fairfield and/or the venue may refuse admission to any ticket holders in possession of resold tickets and no refund will be offered upon refusal of entry.
10. Humanitix are the only authorised re-seller of tickets to any and all events presented by PYT Fairfield. Neither the *The Choral Collective*, the venue or Humanitix have any obligation to honour tickets purchased through unauthorised resellers.
11. PYT Fairfield may place a restriction on the number of tickets purchased by any one entity to any given performance. This provision is in place to ensure equal access to event tickets for all consumers.
12. All reasonable care is taken to ensure ticket prices are correct and only available for sale when intended by PYT Fairfield. From time to time, technical or human errors may occur in the publication of ticket prices or in releasing tickets for sale. Should an error occur, PYT Fairfield will correct this as soon as possible and issue any refunds where tickets have been purchased in error.
13. The advertised program may be varied (such as artists or other participants added, withdrawn or substituted) with little or no notice. PYT Fairfield endeavour to keep ticket holders informed.
14. To the extent permitted by law (including, without limitation, the Australian Consumer Law), neither PYT Fairfield, the venue or ticketing agent shall have any liability to you beyond the face value of the ticket purchased plus any relevant per transaction handling fee. Neither PYT Fairfield, the venue or ticketing agent shall be liable for any loss of enjoyment or wasted expenditure.
15. PYT Fairfield will not be responsible or liable for any loss, damage or injury to the extent arising from your negligent acts or omissions, any pre-existing medical condition, your breach of these terms and conditions, or your reliance on reviews and opinions about events and performers.

16. Neither PYT Fairfield or the venue accept any responsibility for any personal property.

17. PYT Fairfield adheres to the [Live Performance Australia \(LPA\) Ticketing Code of Practice](#). For any complaints please contact PYT Fairfield's Director and see our Consumer Complaints Policy.

Email: [jacqueline@pyt.com.au](mailto:jacqueline@pyt.com.au)

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